

13 October 2011

Subject: Contingency Plans to Deal with Flooding Situation

Attention: The President,  
The Stock Exchange of Thailand

Big C Supercenter Public Company Limited (“**the Company**”) would like to inform that since flooding began, the Company has gathered all resources to derive contingency plans to cope with flooding. The Company has also closely coordinated with all suppliers and the relevant authorities to ensure that the contingency plans are fully supported by parties involved.

Currently, the Company has four distribution centers (DCs), three DCs in Ayutthaya i.e. Wang Noi, Bang Pa-In, T-Park, and one DC in Nonthaburi Province i.e. Bang Yhai. The Company’s supply chain is managed by DHL Supply Chain (Thailand) Limited (“**DHL**”).

Through this week, flooding has rapidly risen around all the Company’s DCs. On 13 October 2011, water levels in Ayutthaya have risen to the levels that considered as unsafe condition to operate. In this regard, the Company has decided to activate the contingency plans by closing the 3 DCs in Ayutthaya and moved all items and equipment to the second floor of the DCs. The Company is also in the process of moving the DCs to 4 separate sites that the Company has prepared to use as temporary cross-docking and distribution stations.

DHL is still in operation and all suppliers have been notified and diverted to the new unloading sites. The Company has also asked a number of suppliers to conduct direct deliveries to applicable branches of the Company.

According to the circumstance as mentioned above, the Company considers that the contingency plans are working well. All stores of the Company still remain operated except one Mini Big C in Luang Phang 5 which was closed due to flooding and loss of power supply.

Lastly, the Company would like to inform that the Company has taken out insurance covering flood/water damage to the property including business interruption.

Please be informed accordingly.

Sincerely yours,  
Big C Supercenter Public Company Limited

Ms. Rumpa Kumhomreun  
Company’s Secretary / Vice President, Finance and Accounting  
Authorized to sign on behalf of the Company